

Contents

Preface	xii	
Who Should Read This Book?	xiv	
Acknowledgments	xvi	
Introduction	1	
Chapter 1		
Deciding to Outsource	8	
Chapter 2		
Where to Outsource	31	
Chapter 3		
How to Select Your Outsourcing Vendor	71	
Chapter 4		
Offshoring, or Creating Your Own Offshore Subsidiary	97	
Chapter 5		
Describing Your Software for Outsourcing	115	
Chapter 6		
Controlling Your Outsourced Software Development	146	
Chapter 7		
Software Outsourcing Metrics	169	

Chapter 8		
Protecting Your Intellectual Property	179	
Chapter 9		
Outsourcing Your Quality Assurance	196	
Chapter 10		
Five Situations Right for Outsourcing	205	
Chapter 11		
The Future of Global Software Development	220	
Appendix A		
The Outsourcing Strategy Decision Matrix	235	
Appendix B		
The Outsourcing Readiness Test	245	
Appendix C		
Avoiding the Seven Deadly Dangers of Outsourcing	250	
Bibliography	267	
Index	277	